

### **Full testimonial from our previous Head of Democratic Services**

*“I would say that there has never been a better time to join Liverpool City Council. Having joined during government intervention, I have seen the organisation transform itself and now it embarks on the next chapter of self-governance whilst continuing its improvement journey.*

*The entire organisation understands the need for strong governance and there is a collective desire to strive for effective decision making – and Democratic Services is key to that. You will lead a very well-respected team that have pulled together and rolled up their sleeves to be an integral part of the improvements that the council has made.*

*As someone stepping up into my first Head of Service role, I was provided with the support, professional development, and autonomy to get the most out of the role. Importantly, this included open engagement and ongoing support from every political group, who all genuinely want to see the council operate to the best of its ability.*

*Liverpool is a city like no other and Liverpool City Council is a local authority like no other. You will encounter challenges that you would not working anywhere else and the skills and knowledge that brings are invaluable. Whether you are someone with Head of Service experience or are looking for the next stage in your Democratic Services journey, there is a world of opportunity that comes with this role.*

*Liverpool City council has been on quite a journey. following three years of government intervention. We have now taken over the reins and we are steadily and surely improving everything we do for the residents we serve. That includes a strong focus on governance and making the right decisions at the right time and in the right way. We aim to ensure our residents can have their say and participate in local government decision making at all times. The Head of Democratic services is a high-profile, hands-on role which sits at the centre of our governance alongside our*

*monitoring officer and provides essential strategic leadership of our democratic services. Despite very significant improvements there are still lots of issues to tackle. the organisation is fast paced and the role interesting, at times challenging, but certainly never dull!*

*If you are passionate about democratic services and the value that it brings to those it serves and hold extensive experience of having delivered elections, managing both the internal and external resources associated to deliver a seamless full-cycle process, we would love to hear from you. You will also possess excellent leadership and advisory skills across all levels of the organisation and with the general public. Experience in managing a democratic support service is desirable, but your drive and ambition will position you well for success in this role, alongside the credibility to influence and drive changes and improvements, meeting tight and moving deadlines, to support the business needs.”*