

LIVERPOOL CITY COUNCIL TRANSFORMATION PORTFOLIO

INFORMATION DECK

Chris Lewis | Director of Transformation



STRATEGIC INTENT & ORGANISATIONAL MATURITY

2023 to 2025

2025 to 2027/8

2028/9 onwards

“Intervention & Rapid Improvement”

Corporate Governance
 Strategic VFM
 WLT Capacity & Capability
 Strategic Improvement (Ofsted, CPC, CQC)
 Adults Phase1
 Neighbourhood Model
 Financial Improvement Programme
 Organisational Culture

Level 1: Stable***“Sustainability through Accelerated Delivery”***

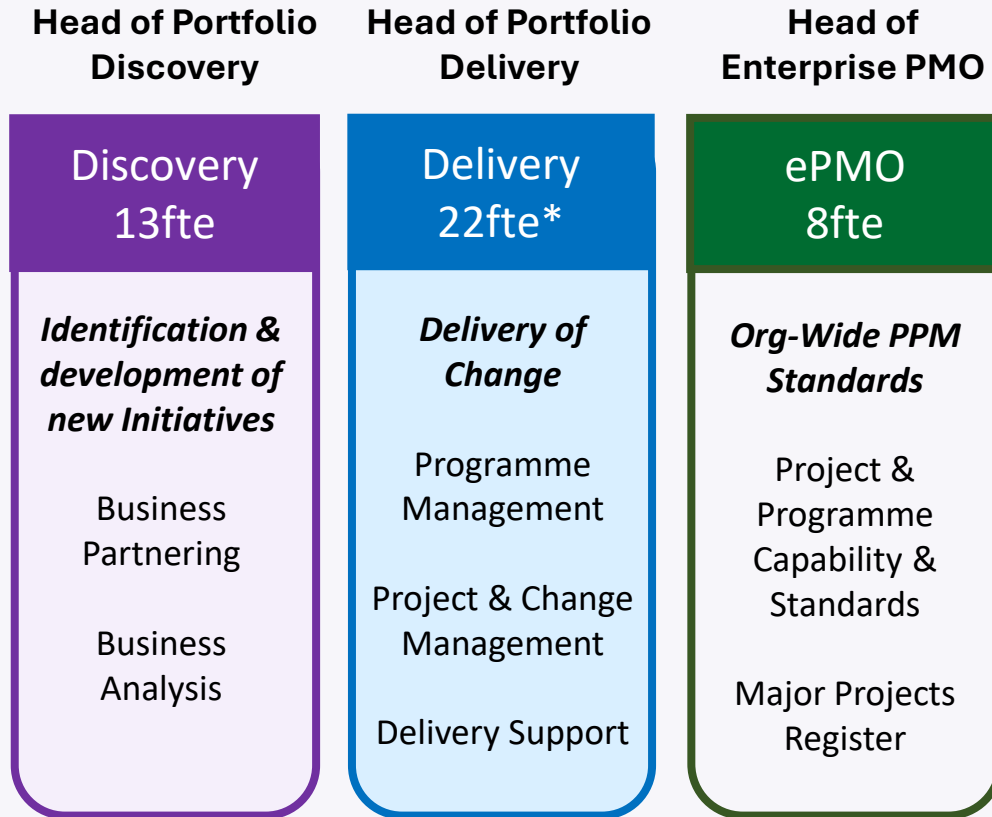
Major demand management & cost reduction programmes
 Core systems, Infrastructure & Collaboration (e.g. ERP, Property, Data & BI)
 Service & Outcome Improvement Projects
 Organisational development & Change Leadership to Tier4+
 Partnership development & Public Service Reform

Level 3: Comparable***“Innovation within Continuous Improvement”***

Proactive and Opportunistic Change Programmes
 Demand prevention and intervention focus for service design
 Tactical / Operational vfm
 Continuous improvement and innovation
 Change leadership within BAU

Level 5: Leading

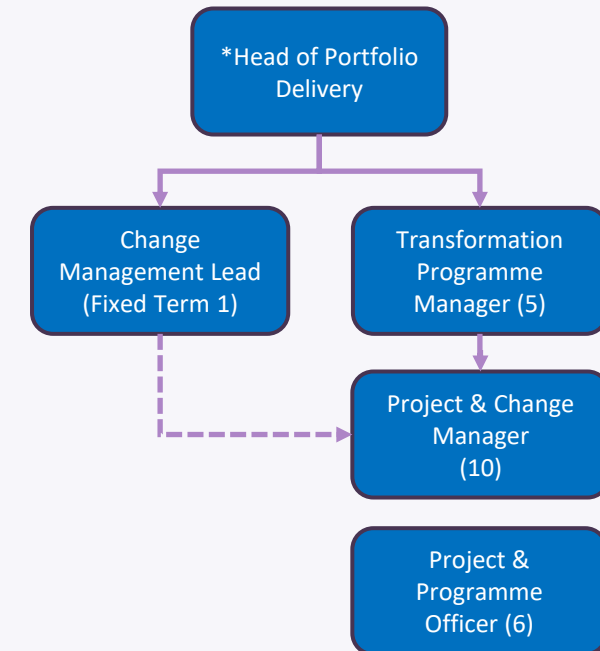
LIVERPOOL'S TRANSFORMATION TEAM STRUCTURE



Transformation Senior Leadership Team:

- Chris Lewis, Director of Transformation
- Rebecca Luck, Head of Portfolio Discovery
- Vacant, Head of Portfolio Delivery
- Steve Wood, Head of Enterprise PMO
- Sara Bennett, Martin Walls, Sarah Towey, Business Partners

12-18 month SLT focus on raising standards and strengthening capabilities. New operations to be live 'cross-council' with ePMO moving to support across all major projects.



“As professionals in managing change, we will work in collaboration with all support services to support the Council to discover, design and deliver the right change, that will help achieve Liverpool City Council’s strategic outcomes in an effective and efficient way”



LIVERPOOL'S TRANSFORMATION PORTFOLIO

