

Job Description

Job Title	Environmental Services Apprentice
Directorate	Neighbourhoods and Housing
Service Area	Recycling and Waste
Grade	AP2
Competency Level	1
Salary	£24,547
Job Type	Office Based
Location	City Wide
Apprenticeship	Horticulture level 2 - Horticulture or landscape construction operative / Skills England

About the Role

The Environmental Services Apprentice will work across a range of operational services that help keep Liverpool clean, safe and well maintained. Through a structured programme of workplace learning and practical experience, you will gain an understanding of how environmental services contribute to local communities and the city's environment.

You will have the opportunity to complete placements across different teams, which may include street cleansing, recycling and waste services, greenspaces, environmental maintenance and other operational service areas. Working alongside experienced colleagues, you will develop practical skills, knowledge and experience while contributing to the delivery of essential front-line services.

What You'll Be Doing

You will:

- Support a range of environmental services operations across different service areas.
- Assist experienced teams with day-to-day operational activities and service delivery.
- Learn how environmental services help maintain clean, safe and welcoming public spaces.
- Support inspections, maintenance activities and operational tasks using appropriate tools and equipment.
- Assist in the use of handheld technology and digital systems to record work activities.
- Work collaboratively with colleagues across a variety of operational teams.
- Help respond to enquiries from residents and customers in a professional manner.
- Maintain equipment and work areas safely and responsibly.
- Follow health and safety procedures and safe working practices at all times.
- Complete apprenticeship learning, training and development activities alongside workplace responsibilities.

What You'll Learn

During your apprenticeship you'll develop knowledge and skills in:

- Environmental services and local government operations.
- Street cleansing, recycling and waste management principles.
- Greenspace and environmental maintenance activities.
- Safe use of tools, equipment and operational technology.
- Health and safety in operational environments.
- Environmental sustainability and resource management.

- Customer service and community engagement.
- Team working and effective communication.
- Risk awareness and safe working practices.
- Planning, organisation and problem-solving skills.

You'll also gain practical experience across a variety of services, helping you develop a broad understanding of environmental operations and potential future career pathways.

Is This Role Right for You?

We're looking for someone who:

- Has an interest in environmental services and working within local communities.
- Enjoys practical, hands-on work.
- Is willing to learn and develop new skills.
- Has a positive attitude and strong work ethic.
- Works well as part of a team.
- Has good communication skills.
- Is reliable and able to follow instructions.
- Understands the importance of health and safety.
- Is comfortable working outdoors in a variety of weather conditions.
- Can adapt to different work environments and service areas.