

## Job Description

<b>Job Title</b>	Developer
<b>Directorate</b>	Strategy and Change
<b>Service Area</b>	Customer and Web Technology
<b>Grade</b>	8
<b>Competency Level</b>	1
<b>Salary</b>	£46,142 – £51,356
<b>Job Type</b>	Hybrid
<b>Location</b>	Cunard Building
<b>Disclosure and Barring Service (DBS)</b>	Not applicable
<b>Job Evaluation Ref No.</b>	A9431

## Job Purpose

Responsible for providing design, development, integration and support professional services, including:

- design of web services, systems architecture and systems
- development and integration of overall solutions
- creating/modifying new and existing systems
- analysis, design (both for high and lower-level solutions), development, testing and integration

## Directly Responsible For:

Not applicable

## Directly Responsible To:

Technical Lead

## Main Areas of Responsibility:

- To provide web technology and IT advice and/or professional services to both internal and external clients
- To be involved in all aspects of networks/system/software development from requirements capture/definition through concept demonstrators to creating, testing, integrating and delivering mainstream operational products, packages, projects, services or platforms. The work may range from investigating new technologies to developing scalable and resilient solutions
- To be involved in the development of networks/systems/services for specific applications which can include on-line, real-time networks systems and components using high level languages, database design techniques, operating systems and platforms. This can involve Internet Protocol based applications and solutions including site concept, interface design and architecture using appropriate web-based languages and systems:
  - Microsoft .NET framework
  - Umbraco
  - C#
  - HTML5/JavaScript Microsoft SQL Server
  - Microsoft SharePoint/365
  - WordPress

- To modify or adapt existing designs and the design of systems architecture, networks systems and the development (including integration) of overall solutions
- To be involved in customer/client liaison and the discussion and agreement of specifications/solutions/designs
- To be involved in the application and execution of security policies
- To input to cost/timescale solutions/options and managing client expectations
- To provide design assurance/QA at the system/service level to ensure developments are undertaken in alignment with the requirements/specifications and meet project milestones
- To keep up to date with new web developments and other new technologies and assessing their relevance to clients and market
- To perform on-going maintenance tasks and fully document existing developments to ensure successful handover into operations and support

## **Supervision and Management Responsibility:**

- Not applicable

## **Budget and Financial Responsibility:**

- Being fully accountable for managing the council's resources well and complying with statutory requirements. This includes managing time, avoiding unnecessary waste, reuse and recycle resources to reduce personal impact

## **Social Value Responsibility:**

- Drive for social value through all activities, ensuring wider social, economic and environmental benefits for the council, residents and communities

## Physical Demands of the Job:

- This role will involve the use of Display Screen Equipment (DSE), including but not limited to screen, keyboard and mouse
- This role could involve sitting for long periods of time whilst using DSE

## Corporate Responsibility:

- Contribute to the delivery of the Council Plan
- Delivering and promoting excellent customer service, externally and internally
- Commitment to customer excellence by dealing with customer feedback, including complaints, and learning from feedback in the drive for continuous improvement
- Making the council a great place to work, living the council's values, actively engaging in regular communications including team meetings, undertaking training as required and being responsible for managing own performance
- Develop the City Council's commitment to equal opportunities and to promote non-discriminatory practices in all aspects of work undertaken
- To ensure that all work functions are undertaken in accordance with health and safety legislation, codes of practice and the City Council's safety plan

## Competency Framework:

We operate a competency framework, a set of core behaviours which define how we are expected to approach our work, how we perform in certain situations and how we treat each other. Each competency details the standards of behaviours and skills required by all staff and this in turn supports delivery of our aim and our council plans linking them together with our values.

The post holder will be required to demonstrate the ability to perform at the following competency level: **Level 1**.



[The competency framework can be found here.](#)

This job description is not intended to be either prescriptive or exhaustive. It is issued as a framework to outline the main areas of responsibility. You will be expected to carry out any other duties that may reasonably be required in line with your main duties and changing priorities of the organisation.

# Person Specification

Assessment methods used: I = Interview, P = Presentation, A = Application, E = Exercise, T = Test, AC = Assessment Centre

## Qualification and training

### Essential

- Degree level qualification, training, or relevant experience in relevant software development and IT related technologies (A, I)

### Desirable

- Technical qualifications in development, ideally Microsoft Certification or Umbraco Certification

## Experience

### Essential

- Significant experience in application development (A, I)
- Experience in CMS development (Umbraco, WordPress) (A, I)
- Demonstrable knowledge of 3-tier application design and development and related database design and development (A, I)

### Desirable

- Server-side programming in ASP.NET and related scripting languages, e.g. VBScript and JavaScript
- Supporting multiple applications as part of a development and support team



## Skills/Abilities

### Essential

- Working knowledge of HTML, JavaScript, Microsoft .NET, C# (A, I)
- Willingness to accept new technologies and undergo training (A, I)
- Database design and implementation, Windows development (A, I)
- Exposure to backend legacy systems (A, I)
- Good communication skills, with the capacity to clarify technical issues (A, I)

### Desirable

- Database Skills in SQL Server (design, implementation, web interaction)
- Organised and self-motivated with the ability to meet deadlines and strict time constraints within a multi-project environment
- Demonstrable professional approach and positive attitude, with strong problem-solving skills
- Ability to work to strict time constraints

## Commitment

### Desirable

- An understanding of and a personal commitment to the Vision and Values of Liverpool City Council
- Ability to understand and anticipate customer needs and aspirations, owning their issues through to resolution