Job Description

Job Title	HGV Driver Operative
Directorate	Neighbourhoods and Housing
Service Area	Recycling and Waste
Grade	Scale 5 SCP 17
Competency Level	1
Salary	£32,046
Job Type	Office Based
Location	City Wide
Disclosure and barring service (DBS)	Not required
Job Evaluation Ref No	Not applicable

Job Purpose

To provide effective driving and operative functions to maintain and continuously improve the image of the Council across Liverpool.

Working as an individual or as part of a team, to assist in maintaining high service standards by delivering the outcomes expected of the Council.

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To undertake a full range of functions incorporating manual and mechanical methods of operation.

Directly Responsible To:

Supervisor

Main Areas of Responsibility:

- To use technical devices such as handheld equipment to record and document activities and assist in the improvement of the service
- To take responsibility for any vehicle or equipment assigned including vehicle checks, reporting damage using the agreed processes, security of items
- To complete and submit all relevant Council documentation including vehicle check sheets, worksheets and to comply with all relevant risk assessments
- To plan routes ensuring maximum operational efficiency, carrying out multiple collections each day ensuring that all collections are completed in line with targets, including any requirement to return to properties
- To ensure waste is processed through the waste transfer station
- To assist with planned or reactive tasks and events, including joint working with other areas of the service using heavy vehicle and equipment on and off site
- To assist other colleagues as required to ensure all daily work operations across the service are completed
- To deal effectively with any enquiries received whilst working on the network.
- To be an ambassador for and promote the Council working internally with other service areas and externally with organisations, the community and key stakeholders
- To adhere to and comply with relevant Council agreed policies, including delivering services in accordance with Health & Safety procedures and risk assessments, taking responsibility for own and others health, safety and

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wellbeing, identifying and reporting potential hazards or incidents to an appropriate manager or supervisor in an efficient and timely manner.

- To be flexible in working hours and patterns to meet the needs of the service.
- To participate in all aspects of personal training and development, ensuring any required licenses, qualifications, medical assessments status, professional memberships etc are current and where necessary renewed in goodtime.
- To carry out any other duties commensurate with the grade, salary, training, skill set and level of responsibility, that may be assigned from time to time in the interest of the service

Supervision and Management Responsibility:

- There are no supervisory or management responsibilities

Budget and Financial Responsibility:

- Being fully accountable for managing the Council's resources well and complying with statutory requirements. This includes managing time, avoiding unnecessary waste, reuse and recycle resources to reduce personal impact

Social Value Responsibility:

- Drive for social value through all activities, ensuring wider social, economic and environmental benefits for the Council, residents and communities

Physical Demands of the Job:

- Required to drive and operate vehicles up to and including HGV, which can include sitting in the vehicle for long periods of time

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- Required to operate manual and mechanical plant and equipment
- Required to pull, push and/or lift wheeled bins and items for collection, presenting such items to the vehicle using appropriate tools and safe manual handling methods and where appropriate safely operate the vehicle mechanism for loading and emptying and return receptacles to place of origin once emptied.
- To work in an outdoor environment all year round.

Corporate Responsibility:

- Contribute to the delivery of the Council Plan
- Delivering and promoting excellent customer service, externally and internally.
- Commitment to customer excellence by dealing with customer feedback, including complaints, and learning from feedback in the drive for continuous improvement
- Making the Council a great place to work, living the Council's values, actively engaging in regular communications including team meetings, undertaking training as required and being responsible for managing own performance
- Develop the City Council's commitment to equal opportunities and to promote non-discriminatory practices in all aspects of work undertaken
- To ensure that all work functions are undertaken in accordance with health and safety legislation, codes of practice and the City Council's safety plan

Competency Framework:

We operate a competency framework, a set of core behaviours which define how we are expected to approach our work, how we perform in certain situations and how we treat each other. Each competency details the standards of behaviours and skills required by all staff and this in turn supports delivery of our aim and our Council plans linking them together with our values.

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The post holder will be required to demonstrate the ability to perform at the following competency level **1.**

The competency framework can be found here.

This job description is not intended to be either prescriptive or exhaustive. It is issued as a framework to outline the main areas of responsibility. You will be expected to carry out any other duties that may reasonably be required in line with your main duties and changing priorities of the organisation.

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Person Specification

Assessment methods used: I = Interview, P = Presentation, A = Application, E = Exercise, T = Test, AC = Assessment Centre

Qualification and training

Essential

- Full UK driving licence category C HGV (A)
- Drivers Qualification Card (DQC) (A)

Experience

Essential

- Previous HGV driving experience in a work environment (A, I)
- Knowledge of health and safety requirements (A, I)

Desirable

- Previous experience in environmental, streetcare and recycling services
- Manual handling

Skills/Abilities

Essential

- Ability to work as part of a team (A, I)
- Good verbal and written communication skills (A, I)

- Ability to take responsibility of won workload and maintain high standards of work (A, I)

Desirable

- Ability to work on a range of tasks and manage conflicting priorities
- Awareness and understanding of customer focus
- Ability to work with a positive and proactive approach

Commitment

Desirable

- An understanding of and a personal commitment to the Vision and Values of Liverpool City Council

Other

Desirable

- Knowledge of the Liverpool area

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